

ATS FacilityShield

Your building management system's (BMS) dedicated server and software is an essential element needed to keep your facility operating safely and smoothly. These components require maintenance like any other computer system. For facilities that do not have the resources or expertise on hand to service these systems, ATS offers FacilityShield.

FacilityShield from ATS is a low-cost way to ensure your BMS server is healthy, optimized, and up-to-date with the latest software and security patches. ATS offers two versions of the service: Essential and Premium. Essential is an online service ensuring your BMS is continually up-to-date with security patches. Premium offers all the same services combined with BMS optimization, active health monitoring, 24/7 support, and an annual onsite system review.

To learn more or to begin FacilityShield for your building, contact ATS at (208) 887-9696.

ATS FacilityShield



Essential

- Vulnerability Monitoring
- Activity Report
- Security Patches
- Anti-Virus
- BMS Software Backups
- File Recovery



- Network Analysis
- Active System Health Monitoring
- Emergency & Zero Day Patches
- Network Optimization
- 24/7 Support
- Annual Onsite Review

Premium



Essential & Premium Comparison

	Essential	Premium
Monthly activity report		
BMS server OS updates for functionality & security		
Vulnerability monitoring & remediation		
Anti-Virus protection & updates		
BMS server backups		
Help desk support during normal business hours		
VPN & firewall setup		
Computer analysis, clean up, stability check		
BMS software "dot release" patches & updates		
BMS health report - 1x per year		
Network analysis – using visual BACnet		
Network cleanup & optimization		
Active monitoring of system health		
Cyber security updates emergency & zero-day patches		
24x7 help desk support		
1 scheduled site visit per year for site/report review		

